## **KENTUCKY PERSONNEL BOARD**

# **ANNUAL REPORT**

## for

# FISCAL YEAR 2011

## **SUMMARY OF ACTIVITIES**

This annual report is generated pursuant to KRS 18A.075(6).

The list below enumerates the major activities of the Personnel Board during Fiscal Year 2011.

1. Hearing appeals pursuant to the provisions of KRS Chapter 18A of Merit System (classified) employees and unclassified employees, who have been dismissed, demoted, suspended or otherwise penalized.

- 2. Revision of administrative regulations as needed.
- 3. Tracking grievances that are filed within the agencies.

4. Zealous protection of equitable treatment and due process of all state employees, including answering various questions from state employees, members of the press and the general public concerning the merit system and its procedures.

5. Participation by hearing officers, Executive Director and General Counsel in intensive hearing officer training conducted by the Office of the Attorney General and other professional organizations as mandated by KRS Chapter 13B, Administrative Hearing Procedures Act.

6. Conducting investigations of matters relating to KRS Chapter 18A as they are brought to us by various means.

7. Training state personnel on the activities of the Board and the provisions of KRS Chapter 18A.

### KENTUCKY PERSONNEL BOARD MEMBERSHIP FISCAL YEAR 2011 July 1, 2010 – June 30, 2011

The Kentucky Personnel Board consists of five members who are appointed by the Governor for overlapping terms of four years, and two Merit System (classified) employees who are elected by their peers, also for four year terms.

| ACTIVE<br><u>MEMBERS</u>      | COUNTY OF<br><u>RESIDENCE</u> | APPOINTMENT,<br>RE-APPOINTMENT<br><u>OR ELECTION</u> | END OF TERM                           |
|-------------------------------|-------------------------------|--|---------------------------------------|
| M. Suzanne Cassidy<br>Chair   | Kenton                        | February 20, 2008                                    | January 1, 2012<br>Resigned June 2011 |
| David F. Hutcheson, Jr.       | McCracken                     | December 14, 2009<br>January 2, 2011                 | January 1, 2011<br>January 1, 2015    |
| Douglas Wayne Sapp            | Adair                         | November 20, 2009                                    | January 1, 2012                       |
| David B. Stevens              | Fayette                       | June 30, 2009  | January 1, 2013                       |
| Tommy W. Chandler             | Webster                       | June 16, 2011  | January 1, 2014                       |
| Larry B. Gillis<br>Vice Chair | Anderson                      | December 12, 2008<br>July 1, 2010                    | June 30, 2010<br>June 30, 2014        |
| Susan E. Gardner              | Franklin                      | July 1, 2010   | June 30, 2014                         |

### PAST MEMBERS WHO SERVED PART OF FISCAL YEAR 2011

Cecil F. Dunn

Fayette

July 1, 2010

March 8, 2011 (Not confirmed by Senate)

#### APPEALS

In Fiscal Year 2011, the Personnel Board received two hundred eighty-eight (288) appeals alleging some violation of KRS Chapter 18A. These appeals came from classified employees who had been dismissed, suspended, demoted, laid off, or who alleged some other merit system violation. Also included in this number are appeals from unclassified employees who were dismissed, suspended, demoted, or otherwise penalized for cause or who made allegations of discrimination. Persons eligible on employment registers compiled by the Personnel Cabinet who allege some form of penalization are also allowed to appeal to the Board and those appeals are also included in this number. This number includes appeals filed by individuals over which the Personnel Board's legal jurisdiction is questionable. The appeals were reviewed to determine whether or not the Board actually had jurisdiction.

| Appeals Pending 7-1-10                | 238        |
|---------------------------------------|------------|
| Appeals Filed During Fiscal Year      | 288        |
| Final Orders Sent Out for Fiscal Year | <u>310</u> |
|                                       |            |
| Total Pending Cases 6-30-11           | 214        |

The Board held approximately three hundred sixty-two (362) pre-hearing conferences. Each appeal is scheduled for a pre-hearing to determine the issues and address any matters that need to be clarified before the evidentiary hearing. Some appeals may require more then one pre-hearing conference. The Board's Executive Director and General Counsel conduct almost all of the pre-hearings to conserve the hearing officers' funding.

The hearing officers conducted eighty-nine (89) evidentiary hearings. Some of these were multiple-day hearings, while others lasted only part of a day. After the hearing officer completes his recommended order, and upon filing of subsequent pleadings and oral arguments, if requested, the Board takes its final action. The average length of time from filing an appeal to final adjudication by the Board was approximately ten (10) months. Of the seventy-two (72) settlements, eighteen (18) were mediated by the Kentucky Employees Mediation Program, administered by the Personnel Cabinet.

#### FINAL ORDERS SENT

| Agency Actions Upheld (Appeal dismissed)                   | 116              |
|--|------------------|
| Appeals Sustained to Extent (Agency's penalty lessened)    | 10               |
| Appeals Sustained (Agency's action reversed)               | 10               |
| Reinstatements (Employee returned to work after dismissal) | 4                |
| Agreed Orders (Settlements)                                | 72               |
| Withdrawals (Appellant decided not to proceed)             | <u>98</u><br>310 |

#### INVESTIGATIONS

Pursuant to KRS 18A.075, the Board has the power to conduct investigations concerning abuses of the merit systems. The following investigations were carried forward from prior fiscal years:

- 1. Doerting Investigation, Transportation Cabinet (concluded)
- 2. Patton Database Investigation
- 3. Returning Retiree Investigation
- 4. Starting Salaries (New hires versus incumbent)

The following new investigations were requested:

1. Investigation of "Non P-1" position in Dept. of Military Affairs by Amy Mischler (denied).

2. Investigation into the Department of Juvenile Justice by Julie Johnson (denied).

3. Investigation of Two Assistant Director positions in Department of Agriculture by Larry Gillis (opened).

#### **KENTUCKY ADMINISTRATIVE REGULATIONS**

Amendments were submitted and approved as follows:

1. Effective March 31, 2011, to 101 KAR 2:095E, Classified Service; 101 KAR 2:102E, Classified Leave; and 101 KAR 3:015E, Unclassified Leave. The changes were required because of the new Kentucky Human Resources Information System (KHRIS).

2. Effective July 21, 2011, to 101 KAR 1:325, the regulation establishing the length of probationary periods.

#### GRIEVANCES

KRS 18A.075(6) was amended by the General Assembly in 2010 and reads as follows:

(6) Make annual reports to the Governor, the Legislative Research Commission, the secretary of the Personnel Cabinet, and the co-chairs of the Interim Joint Committee on State Government prior to October 1. The board shall make biennial reports to the General Assembly, which reports shall be a public record freely available to those persons interested in obtaining a copy. The board may request state agencies to provide information to assist the board in compiling the reports, which shall include the following:

(a) The number of merit state employees at the beginning and the end of the reporting period;

(b) The total number of grievances filed and mediation requests made by merit employees during the reporting period;

(c) A tabulation of the stages in which employee complaints were resolved during the reporting period; and

(d) The average amount of time taken to resolve employee complaints during the reporting period, by stage.

The total number of Merit (classified) employees on July 1, 2010, was 30,043. Total number of Merit (classified) employees on June 30, 2011, was 29,039.

Fifty-three (53) mediation requests were made by merit (classified) employees FY 2011. Two hundred forty-four (244) grievances were filed by merit (classified) employees FY 2011.

There can be several stages of a grievance, depending at what stage the grievance is resolved.

| Number of grievances resolved at first level of review:                    |         |
|--|---------|
| Average time to resolve for first level:                                   | 5 days  |
| Number of grievances resolved at second level of review:                   | 60      |
| Average time to resolve at second level:                                   | 8 days  |
| Number of grievances resolved at third level of review:                    | 26      |
| Average time to resolve at third level:                                    | 10 days |
| Number of grievances resolved at fourth level of review:                   |         |
| Average time to resolve at fourth level:                                   | 13 days |
| Number of grievances resolved at Appointing Authority level (final level): |         |
| Average time to resolve at Appointing Authority level (final level):       |         |

## **KENTUCKY PERSONNEL BOARD MEETINGS**

In compliance with KRS 18A.070(2), the Personnel Board scheduled at least one regular meeting each month.

| <u>2010</u>  | <u>2011</u> |
|--------------|-------------|
| July 9       | January 14  |
| August 13    | February 11 |
| September 10 | March 11    |
| October 8    | April 11    |
| November 15  | May 16      |
| December 10  | June 10     |

All meetings were conducted in accordance with the Kentucky Open Meetings Act (KRS 61.805, *et seq.*). Notices were sent to the press and posted in public places.